Sustainability Supplement

2024

The Lottery Corporation

Contents

This Sustainability Supplement forms part of our 2024 corporate reporting suite, and complements our 2024 Sustainability Report, providing additional information on our materiality assessment and stakeholder engagement, as well as our GRI Reporting Index.

Our reporting suite is available at www.thelotterycorporation.com/investors/annual-reports

Materiality Assessment

The Lottery Corporation's first materiality assessment as a new entity was completed in March 2023 and enabled us to better understand the topics that most affect, or have the potential to affect, our ability to create value for our stakeholders.
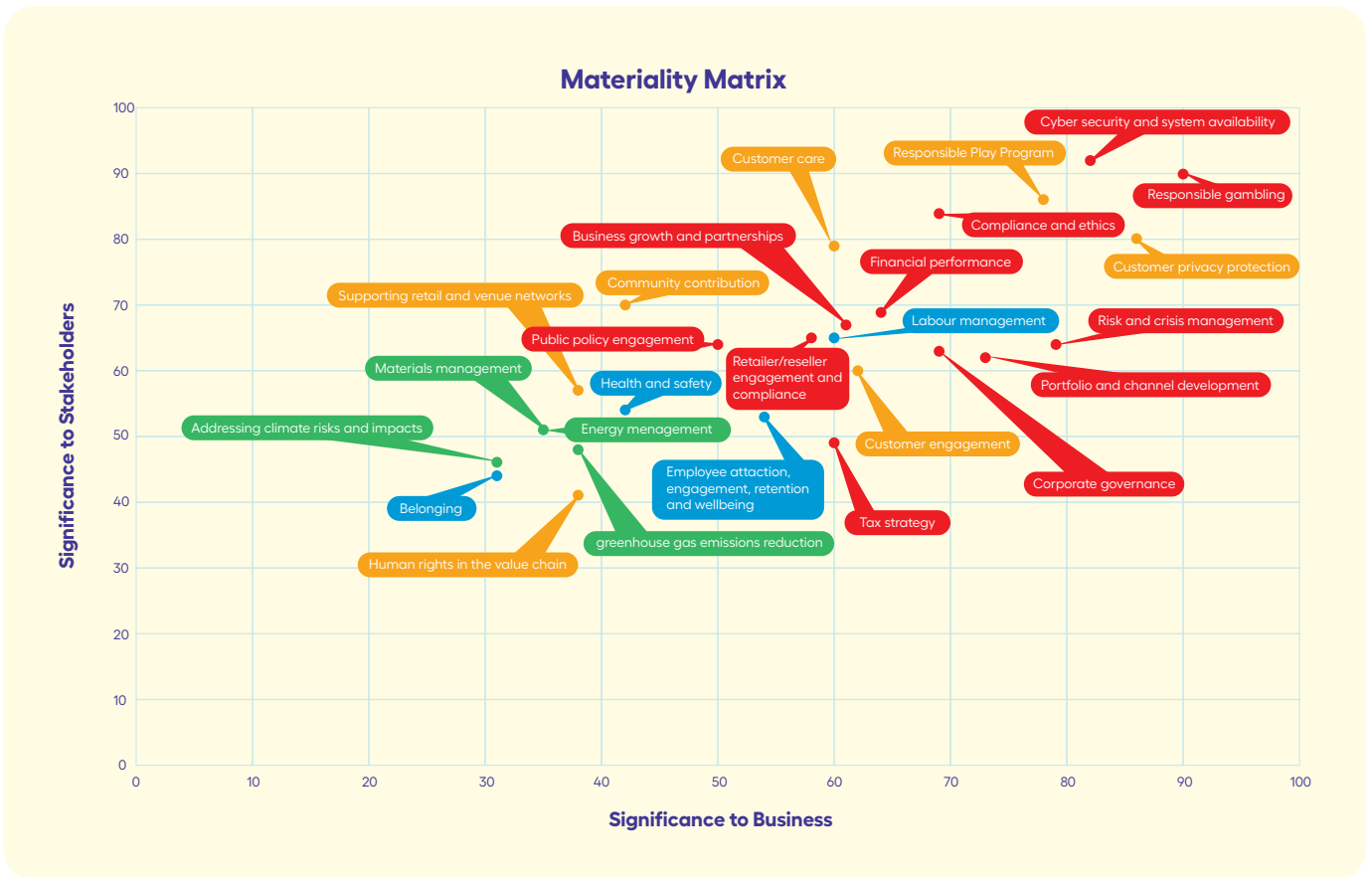
Our Materiality Process

1. Identification: Identify topics through direct and indirect engagement with internal and external stakeholders, internal strategies and policies, external frameworks and trends, and previous materiality assessments

2. Prioritisation: Assess each identified topic against an updated materiality assessment methodology to determine impact on value creation and significance

3. Validation: Review and validate themes with input from internal stakeholders

4. Review: Review and finalise assessment based on stakeholder input

Materiality Matrix

Our material topics have been included in the following matrix, indicating the areas of significance for both The Lottery Corporation and our stakeholders.

The assessment was used to inform our sustainability strategy, goals and targets.

Materiality Matrix

Axes: Significance to Business (x-axis, 0–100), Significance to Stakeholders (y-axis, 0–100)

Plotted topics:
- Cyber security and system availability
- Responsible Play Program
- Customer care
- Responsible gambling
- Compliance and ethics
- Business growth and partnerships
- Financial performance
- Customer privacy protection
- Supporting retail and venue networks
- Community contribution
- Labour management
- Risk and crisis management
- Public policy engagement
- Retailer/reseller engagement and compliance
- Materials management
- Health and safety
- Portfolio and channel development
- Addressing climate risks and impacts
- Energy management
- Customer engagement
- Corporate governance
- Belonging
- Employee attraction, engagement, retention and wellbeing
- Tax strategy
- Human rights in the value chain
- greenhouse gas emissions reduction

Legend:
- ■ Business & Product
- ■ Customer & Community
- ■ People
- ■ Environment

Material Topics

Theme	Topic Name
Business & Product	Business growth and partnerships
	Compliance and ethics
	Corporate governance
	Cyber security and system availability
	Financial performance
	Portfolio and channel development
	Public policy engagement
	Responsible gambling
	Retailer/reseller engagement and compliance
	Risk and crisis management
	Tax strategy
Customer & Community	Community contribution
	Customer care
	Customer engagement
	Customer privacy protection
	Human rights in the value chain
	Responsible Play Program

Theme	Topic Name
People	Belonging
	Employee attraction, engagement, retention and wellbeing
	Health and safety
	Labour management
Environment	Supporting retail and venue networks
	Addressing climate risks and impacts
	Energy management
	Greenhouse gas emissions reduction
	Materials management

Stakeholder Engagement

We interact with a diverse range of stakeholders with a varied range of interests in our business. We work to build strong relationships with stakeholders through regular and meaningful engagement, and open and transparent communication

Stakeholder	What issues are important to them?	How we engage our stakeholders
Employees and contractors	• Belonging • Employee attraction, engagement, retention and wellbeing • Health and safety • Labour management • Responsible gambling • Community contribution • Materials management	• Employee engagement and 'Tune-In' surveys • Executive-led events, including regular company performance and activity updates • Direct people leader communication • Performance, training and development plans, programs and and reviews • Internal communications channels, including newsletters and intranet
Customers	• Customer care • Customer privacy protection • Customer engagement • Community contribution • Responsible Play Program • Supporting retail and venue networks	• Brand Track surveys • Annual player Responsible Gambling surveys • Voice of Customer program surveys • RG Complaints and Incidents unit • Contact Centre calls/emails • Early Intervention communications • Customer Care workshops • Division 1 winners' program
Retailers & venue partners	• Supporting retail and venue networks • Retailer/reseller engagement and compliance • Cyber security and system availability • Customer engagement	• Retail consultative groups • Retail and industry associations • Retail roadshows • Business Development Manager meetings • Retailer training and training surveys • Annual retailer Responsible Gambling tracking surveys • Retailer site audits • One-to-one scheduled retail outlet visits • Established communication channels (e.g. weekly What's Hot @ The Lott eNews, Retailers Web, terminal messages and Contact Centre)
Governments and regulators	• Public policy engagement • Responsible gambling • Responsible Play Program • Corporate governance • Ethics and compliance • Financial performance • Tax strategy	• Engagement with regulators, governments and key industry bodies • Submissions to government and regulatory consultations

Stakeholder	What issues are important to them?	How we engage our stakeholders
Shareholders	• Corporate governance • Ethics and compliance • Business growth and partnerships • Cyber security and system availability • Financial performance • Responsible gambling • Responsible Play Program • Employee attraction, engagement, retention and wellbeing • Customer engagement • Greenhouse gas emissions reduction	• Annual General Meeting • ASX announcements, half-year and full-year results and media releases • Investor presentations, webcasts, teleconferences and roadshows • Face-to-face meetings and briefings • Conferences • Annual Report, Sustainability Report, Corporate Governance Statement and other important documents
Suppliers and business partners	• Business growth and partnerships • Compliance and ethics • Financial performance • Human rights in the value chain	• Contract management and reviews • Supplier sustainability questionnaires
Industry associations	• Supporting retail and venue networks • Retailer/reseller engagement and compliance • Business growth and partnerships • Customer engagement • Responsible gambling • Responsible Play Program	• Industry forums • Working group participation • Individual engagement with key associations
Community partners and local communities	• Community contribution • Compliance and ethics • Responsible gambling • Responsible Play Program • Customer care • Community contribution • Supporting retail and venue networks • Addressing climate risks and impacts	• Direct engagement with existing and prospective community/charity partners • Regular meetings/communication with formal community/charity partners • Promotion of community/charity partners through internal/external communications channels • Providing inter-office work/learning experience opportunities • Pro-bono volunteering provided to community/charity partners • Attendance charity/community events/ functions
Responsible Gambling Groups	• Responsible gambling • Responsbile Play Program • Customer care • Public policy engagement • Compliance and ethics	• Face-to-face meetings, teleconferences and ongoing correspondence with Gambling Help Services in all jurisdictions • Regular catch-ups and network engagement events throughout the year with other gambling support services such as Amity, Relationships Australia, Anglicare and Lifeline • Meetings and correspondence with research bodies such as Gambling Research Australia • Counsellor surveys

Glossary

Term	Definition
ASX	Australian Securities Exchange
Board	The Company's Board of Directors
Demerger	The demerger from Tabcorp which was implemented on 1 June 2022
EGM	Electronic gaming machine
ELT	Executive Leadership Team
ESG	Environmental, social and governance sustainability matters
FY or financial year	The Company's financial year is 1 July to 30 June
Greenhouse gas (GHG)	Gas that contributes to the greenhouse effect as defined by the Australian National Greenhouse and Energy Reporting Act 2007. The greenhouse gases that are reported under the NGER Scheme include carbon dioxide (CO_2), methane (CH_4), nitrous oxide (N_2O), sulphur hexafluoride (SF_6) and specified kinds of hydro fluorocarbons and perfluorocarbons
GRI	Global Reporting Initiative
Group	The Lottery Corporation Limited and its subsidiaries
KEIM	Keno Early Intervention Model
Keno	A lottery-style game played in venue or online
LEIM	Lotteries Early Intervention Model
RAP	Reconciliation Action Plan
S&P	S&P is a provider of financial information, analytics, index-based concepts, data, and research to companies and investors

Term	Definition
Scope 1 emissions	Direct greenhouse gas emissions from sources owned or controlled by the Company, such as combustion facilities (eg: generators) and combustion of fuels in Company-owned or Company-controlled transport (eg: cars and trucks)
Scope 2 emissions	Indirect greenhouse gas emissions from the generation of purchased electricity, heat, cooling or steam. Purchased electricity is defined as electricity bought or otherwise brought into the organisational boundary of the entity
Scope 3 emissions	Other indirect greenhouse gas emissions that are a consequence of a Company's activities but arise from sources that other entities own or control. Like Scope 2, Scope 3 is a category of indirect emissions and covers all other indirect emissions from sources that are not owned or controlled by a company, but that occur because of its activities (eg: emissions from waste disposal to landfill)
TLC	The ASX ticker code used to identify The Lottery Corporation
The Lott	The Lottery Corporation's lotteries brand and the official home of Australia's lotteries
SDGs	Sustainable Development Goals; 17 global goals set by the United Nations in 2015 to define global sustainable development priorities and aspirations for the planet
STI	Short-term incentive
Vulnerable players	As defined by Gamgard[i]: A vulnerable player is someone who has a higher-than-average risk level for developing a gambling problem
WGEA	Workplace Gender Equality Agency
WLA	World Lottery Association
WLA RGF	World Lottery Association Responsible Gaming Framework

(i) Source: www.gamgard.com/faq/

GRI Content Index

Our Sustainability Report has been prepared with reference to the GRI (2021) standards.

The following table sets out our disclosures against the GRI standards, including reference to relevant pages within our FY24 Sustainability Report, this Sustainability Supplement, our FY24 Annual Report, FY24 Corporate Governance Statement and our website (www.thelotterycorporation.com).

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GRI 3: Material Topics 2021			
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3-2	List of material topics	2024 Sustainability Supplement	3-4
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GRI 201: Economic Performance 2016			
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201-4	Financial assistance received from government	2024 Annual Report	77-114
GRI 205: Anti-corruption 2016			
205-1	Operations assessed for risks related to corruption	2024 Annual Report	24-29
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GRI 207: Tax 2019			
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207-3	Stakeholder engagement and management of concerns related to tax	2024 Sustainability Report	22
207-4	Country-by-country reporting	2024 Annual Report	77-122

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GRI 302: Energy 2016			
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GRI 305: Emissions 2016			
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305-2	Energy indirect (Scope 2) GHG emissions	2024 Sustainability Report	59
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GRI 404: Training and Education 2016			
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GRI 405: Diversity and Equal Opportunity 2016			
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GRI 407: Freedom of Association and Collective Bargaining 2016			
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GRI 408: Child Labor 2016			
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GRI 409: Forced or Compulsory Labor 2016			
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labour	2023 Modern Slavery Statement	11
GRI 413: Local Communities 2016			
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